

FORMAL CORRECTIONS AND ADDITIONAL INFORMATION TO THE PROPOSAL

LOC-PR-005-2022

A company that provides comprehensive ticketing operation services for U-2 Women's World Cup Costa Rica 2022 events

**Dear
TICKETMASTER**

In accordance with the provisions of section 10 of the Request For Proposals and the provisions of the Procurement Policy of the LOC, the Bidder is informed of the aspects that must be corrected or clarified related to its offer, within a period of **3 BUSINESS DAYS**, either to clarify what was requested or to deliver the documents requested below.

The term is non-extendable and if it does not provide the require corrections and clarifications the Organization will interpret it as a declaration of non-interest by the Bidder and therefore its offer will be excluded from the contest, declaring it inadmissible.

1. Legal and Formal Aspects:

- 1.1 Indicate if in the events detailed in the affidavit the company has carried out the access control with reading of the QR code from the users' cellphones.
- 1.2 Provide letters of recommendation (last five years) from companies to which your company provided services only from those mentioned in the offer, since the letters presented are prior to the requested period.

2. Technical Aspects

Regarding the information in your economic offer, please elaborate further on:

- 2.1 What is the fixed fee of \$64.500?
- 2.2 The access control solution offered: the prices are based on the purchase of devices? do you purchase the devices? Once the event is over the devices are ours? How many devices do you suggest for each venue?
- 2.3 Electronic ticket via call center: details of the service

Versión en Español

1. Aspectos Legales y Formales: 1.1 Indicar si en los eventos detallados en la declaración jurada, la empresa ha realizado el control de acceso con lectura del código QR desde los celulares de los usuarios. 1.2 Aportar cartas de recomendación (últimos cinco años) de empresas a las que su empresa prestó servicios únicamente de las mencionadas en la oferta, ya que las cartas presentadas son anteriores al periodo solicitado.

2. Aspectos Técnicos: En cuanto a la información en su oferta económica, por favor detallar: 2.1 ¿A qué se refiere la tarifa fija de \$64.500? 2.2 La solución de control de acceso ofrecida: ¿los precios se basan en la compra de dispositivos? ¿Compras los dispositivos? Una vez terminado el evento los dispositivos son nuestros? ¿Cuántos dispositivos sugieres para cada lugar? 2.3 Billeto electrónico vía call center: detalle del servicio